

Carers' Friends and Family Test

An important way of finding out what we do well, or how we can improve, is by asking the views of people who have cared for our patients



FREEPOST RSXK-USUL-SUHY

Somerset Partnership NHS Foundation Trust
Mallard Court

Express Park
Bristol Road

Bridgwater
TA6 4RN

(PALS Friends and Family Test)

Please answer the following questions:

How likely are you to recommend our service to friends and family if they needed similar care or treatment?

Extremely likely



Likely



Neither likely nor unlikely



Unlikely



Extremely unlikely



Don't know



Please can you tell us the main reasons for your answer?

Please tick this box if you DO NOT wish your comments to be made public.

Which service did your family member or friend see?

1. What is your sex?

- Male
- Female

2. What age are you?

- 0-15
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85+

3. What is your ethnic group?

- White
- Mixed/Multiple ethnic groups
- Asian/Asian British
- Black/African/Caribbean/Black British
- Other ethnic group

If you would like to make further comments, please do so or you can contact our Patient Advice & Liaison Service (PALS) on 01278 432022 or email pals@sompar.nhs.uk.

Please hand the leaflet back to staff or post in the FREEPOST envelope.